

## PATIENT SUPPORT SERVICES

# We believe in comprehensive care.

At Willamette Valley Cancer Institute, our commitment to excellence means providing the latest in cancer-fighting medical treatments and technologies, and offering support services that address the emotional, physical and spiritual needs of our patients.

Through a combination of traditional medical treatments and complementary therapies, such as one-on-one counseling, support groups and nutrition planning, patients often feel stronger, more resilient and determined to meet the challenges they face.



## Support services offered to patients include:

**Oncology support services** – Our oncology social workers provide one-on-one counseling to help patients cope with emotional, psychological and social challenges related to their diagnoses. They also connect patients with support groups, financial aid and more.

**Patient navigators** – Patients receive guidance from a patient navigator who helps them anticipate, address and overcome any challenges in the cancer treatment process and coordinates services to improve quality of care.

**Support groups** – Patients gain insight, guidance and understanding from others who are living with a cancer diagnosis. Some groups also welcome family members and friends. Visit our website for a complete list of support groups at WVCI and in the community.

**Nutrition counseling** – Our registered dietitian develops individualized nutrition plans based on patients' treatments and medical needs. Maintaining good nutrition can help patients tolerate treatment and stay strong.

**Integrative care** – Complementary therapies, such as acupuncture and meditation, can lessen the severity of side effects when combined with traditional medical treatment. We are proud to partner with Pacific Integrative Oncology, who provide these services.

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## For more information

### Schedule:

Call 541-683-5001 to schedule appointments with our dietitian, social worker or patient navigator.

### Events and support groups:

View a calendar of events and support groups at [oregoncancer.com/local-support-groups](http://oregoncancer.com/local-support-groups).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-541-683-5001.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-541-683-5001.



▲ United in Healing with The US Oncology Network

Eugene & Florence: 541-683-5001 | GYN ONC: 541-465-3300 | Corvallis: 541-754-1256 | [oregoncancer.com](http://oregoncancer.com)

Willamette Valley Cancer Institute is united in healing with The US Oncology Network, one of the nation's largest community-based cancer treatment and research networks dedicated to expanding patient access to high-quality care.

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## Connect

24/7 Support Line:  
1-800-227-2345

### Oregon Cancer Foundation:

541-632-3654  
info@oregoncancerfoundation.org  
oregoncancerfoundation.org

P.O. Box 11004  
Eugene, OR 97440

2296 Oakmont Way  
Eugene, OR 97401

## In collaboration with Oregon Cancer Foundation

The Oregon Cancer Foundation is a nonprofit organization that empowers, strengthens and sustains those impacted by cancer in our community through education, support and financial assistance.

These programs are offered to any cancer survivor in the community.

**Believe Boutique** – In this comfortable space, within Oregon Cancer Foundation's center, patients may choose a free wig, scarf or hat. Fittings are by appointment only and can be scheduled with a volunteer by calling 541-632-3654 or emailing info@oregoncancerfoundation.org.

**Survivorship series** – This ten-week survivorship series provides the information and support patients need to manage the challenges that arise after cancer treatment, such as physical changes, exercise and nutrition, coping strategies, managing stress and changing relationships. Each session includes a presentation, followed by a facilitated group discussion led by a licensed social worker.

## Our partnership with CaringBridge

**A private social network for our patients** – CaringBridge.org provides you a simple way to communicate with those who care about you. Share, fundraise and keep friends and family informed through this easy-to-use site.



Above: At the Believe Boutique patients are fitted for free wigs, scarves, hats or prostheses.

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